




A Touchstone Energy® Cooperative 

*We are committed to the well-being of our members and employees to provide safe, reliable power and maintaining the company's financial strength.*

### How to reach us

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# Power Pointz

July 2020

## Making A Clear Decision On New Windows

Many people are using their time during “social distancing” to complete home projects that have fallen by the wayside. You may have considered replacing your windows for years, but haven’t had the time. Several window companies are finding ways to limit contact with their customers, including offering virtual consultations.

Before you make the switch, however, think about the following so you’re better prepared for your consultation:

1. **Think beyond windows.** Sometimes home improvement projects can grow into something bigger, and that’s not necessarily a bad thing. There are advantages to replacing windows and achieving other home improvements at the same time, including new siding, insulation or doors.
2. **What is your type.** Do you want fixed-pane windows that don’t open at all? Or casement windows that open with a crank? How about sliders, or double-hung windows that open from the top and bottom? Maybe awning-style options that open out from the bottom? A bay window can add extra space and light. There are so many options that can fit many different situations. Doing a thorough search online is encouraged.
3. **Frame the issues.** If the number of styles isn’t bewildering enough, now you get to choose the frame and sash (the inner frame that holds the glass). Vinyl is the least expensive and most common option; it can also be quite energy efficient and does not require painting. Vinyl frames vary greatly in quality and the less expensive models may be susceptible to warping. Aluminum is an affordable option, but if the frames don’t have a thermal break, they can lose heat and cause condensation. Wood windows offer high quality, but the biggest drawbacks are the price and maintenance requirements. There are wood options with vinyl cladding that never need painting. Fiberglass and composite windows are a newer option that fall between vinyl and wood in quality and price.



You will also need to consider the types of glass you want and research prices and efficiency. Remember, you will be living with your new windows for years, so be sure to do your research and consider all options. And because new window installation is a complicated process, it’s best to have them installed by a qualified professional with solid references.

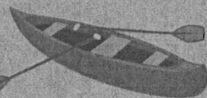
# LOVE THE OUTDOORS?

## BE **SAFE** OUT THERE



**$\frac{2}{3}$**

of lightning fatalities are associated with outdoor **recreational activities**.



Pay attention to weather forecasts **before you go canoeing or boating**. Get off the open water as soon as you **hear thunder**.

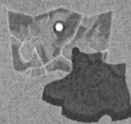


**Do not use generators in enclosed areas.** The same goes for grills, camping stoves or other small appliances that produce carbon monoxide.



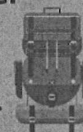
**Look up** for power lines while fishing or sailing.

**FACT: Fishing is the most common outdoor activity associated with lightning-related deaths.**



**Going for a hike?**

If you hear thunder or see lightning, **do not seek shelter under a tree.**



**Tent camping?** Plan ahead, seek shelter in a hard-top vehicle or four-sided building during a storm or at the first sight of lightning.

For more information, visit:

 **Safe Electricity.org**

## PAYING A DELINQUENT BILL!

**Don't wait too long.** A job GLP employees and some customers dread each month is the collection of delinquent electric accounts.

Prior to doing collections, GLP notifies the customer by mail. We send a notice with the amount listed that is owed.

When you pay by the due date you keep money in your pocket because you will not pay these additional charges.

### TRIP CHARGES

Collection Charges.....\$100.00  
Reconnect Charges..... \$100.00  
Overtime Reconnect Charges.....\$135.00



If you are struggling to pay your bill, please contact our office to discuss options and community assistance programs that may be available to you.

## Don't forget to call 811



Building a deck? Planting a tree? Installing a mailbox? 811 is the number you should call before you begin any digging project.

Every digging job requires a call, even small projects like planting trees or shrubs. If you hit an underground utility line while digging, you can harm yourself or those around you, disrupt services to an entire neighborhood and potentially be responsible for repair cost.

Remember 48 hours notice is required before you start to dig.

## Summer Hours

Garland Light & Power is currently on a 4/10 work week from April 27 to Sept 28

Hours of operation will be:

7:00 a.m. to 5:30 p.m. Monday through Thursday  
Closed on Fridays

Standby crews will be available from Friday through Sunday for outage situations by calling:

**754-2881**

## Outdoor Safety for Children

Teach children to never play around pad-mounted transformers, solar panels, wind turbines, or electrical substations. If a ball or other toy goes over a substation fence, call us for help.

Never climb trees near power lines. A tree may be inviting climbers, but trees near power lines could be conductors of electricity if branches are touching the wires. Even if branches are not touching power lines, they could if weight from a child is added.

Open areas are great places to fly kites and model airplanes, but do not fly them near overhead power lines or electrical substations. A kite string can conduct electricity from an overhead power line to the person on the ground.

Storm fronts can move rapidly, and lightning is a potential danger 10 miles in advance of a storm. Make sure that your children know “if thunder roars, go indoors” and not to seek shelter under a tree or open picnic shelter.

Ensure your children are protected from the electrical service connection to your home. Keep ladders or long poles stowed away from youngsters who might be tempted to use them to reach the wires connected to your house. If you have added a room addition or deck, make sure the service connection remains well out of reach.

If electric wires in your neighborhood have sagged for some reason or a tree limb has pushed the line out of place, keep your neighborhood safe by alerting us.

Additional information on storm safety can be found at [SafeElectricity.org](http://SafeElectricity.org).



Something to ponder!!

Worrying works!

More than 90 percent of the things we worry about never happen.

