




A Touchstone Energy® Cooperative 

We are committed to the well-being of our members and employees to provide safe, reliable power and maintaining the company's financial strength.

How to reach us

Garland Light & Power Co.
755 Highway 14A
Powell, Wyoming 82435
307-754-2881
Fax: 307-754-5320

E-mail: glp@garlandpower.org

Office hours: 8:00am-4:30pm
Mon-Fri

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Power Pointz

March 2021

Causes of Power Outages

At Garland Light and Power Co., we hate when the power goes out just as much as you do. When there is an outage, we work hard to resume service as quickly and safely as possible.

Many times, the reasons for outages are beyond our control. **Here are the main reasons the power goes out:**

- **STORMS:** Conditions brought on by storms, such as high winds, ice and lightning, can interrupt service. Lightning itself does not impact outages as much as people think, but it can strike trees and cause branches or even whole trees to fall on distribution lines. Bigger problems arise, however, if lightning strikes substation equipment, such as a large transformer. Strong high winds and ice that accumulates on lines can also impact distribution.
- **TREES AND VEGETATION:** Branches, limbs or trunks can fall on lines and vegetation can grow around poles, lines or other equipment. Ice and wind can make matters worse. This is why we work so hard to keep power lines and equipment clear.
- **ANIMALS:** It is estimated that 11% of all outages are caused by our furry friend, the squirrel. They love to chew on the weatherproof coating around the lines. Other critters like turkeys, birds and snakes can interfere with service too.
- **ACCIDENTS:** Cars, trucks and farm equipment that have a run-in with a utility pole can cause an outage.
- **PUBLIC DAMAGE:** Unsafe digging, equipment or line damage, vandalism or theft can all cause interruptions in the energy chain.
- **OVERLOAD:** This happens when demand spikes, such as when too many air conditioners run on a hot summer day, causing blackouts or brownouts.
- **EQUIPMENT ISSUES:** We maintain and inspect all of our lines and equipment regularly; however, sometimes equipment malfunctions. We strive to address any problem as soon as it happens.



Please contact us at 307-754-2881 if you have any questions about outages or to learn more about the steps we take to provide reliable service.



Operation Roundup® is a volunteer program in which Garland Light and Power Co. Members can choose to round up their electric bill to the next whole dollar each month, in order to help those in need. The money will be used to assist local individuals and non-profit organizations in the communities we serve.

Please return this form to our office if you would like to participate and help those who need a helping hand.

Funds are never provided for political purposes.

Yes! I'd like to help.

Member Signature

Date

Household Rebates

You can receive rebates for:

- Refrigerators or Freezers-\$30
- Front Load Washers-\$40
- Top Load Washers-\$30
- Electric Clothes Dryer-\$30
- Dishwashers-\$20
- Electric Water Heater-\$30
- LED Bulbs-50% of bulb up to \$8 per bulb
- Air Conditioners over 16 SEER/1 ton-\$100 per unit



Outdoor Equipment Rebates

- Lawn Mowers-Up to \$150
- Trimmers-Up to \$50
- Chainsaws-Up to \$50
- Pruners-Up to \$50
- Leaf blowers-Up to \$40
- Snow Blowers-Up to \$100
- Electric Bicycles-Up to \$150



Must have purchased in the past 120 days

Save energy everywhere-even at work

Just because you don't own the company you work for doesn't mean you shouldn't try to save energy while you're at work.

Saving energy wherever you use it is good for the environment. The best way to save energy at work is to stop wasting it. Here are some tips:

- Clear papers, folders and your lunch off of the heating vents in your work space so the air can easily circulate.
- If you have access to the thermometer, set it and forget it. If you get chilly, put on a sweater.
- Turn off lights when you leave a room.
- Unplug your computer, printer and copier before you go home for the day.
- Open blinds on cold, sunny days. The warm sunrays can help you feel more comfortable.

Summer Hours

Garland Light & Power is changing to a 4/10 work week from May 3 to September 30

Hours of operation will be:

7:00 a.m. to 5:30 p.m. Monday through Thursday
Closed on Fridays

Standby crews will be available from Friday through Sunday
for outage situations by calling:

754-2881

Happy Easter
April 4th



When you see our linemen working, please slow down. They are working hard to keep your lights on and we want to keep them safe. Thank you.

